

Peter Andrew Farrell

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WORK HISTORY

Jan 2006-Present Network & Systems Engineer, Webpoint Industries Ltd

Webpoint Industries is a small organisation that specialises in business communications. This varies from offering web based systems for managing a company or helping promote it, to fully integrating the business networks and telecommunication systems. Established in 2000, Webpoint has a well maintained reputation throughout the Northwest of England

Here my role has been to build, maintain and repair various computer systems and networks, from general office use PCs to high end Business managing servers. I am currently able to maintain the following operating systems:

Windows 95, 98, ME, 2000, XP, Vista, 7 & 8 Desktop operating Systems

Windows Server 2000, 2003, 2008 (all versions)

Moderate experience using Various Apple Macintosh Operating Systems

I have full experience in using, configuring and administering Active Directory and exchange features in all networking setups.

I am also able to do complete network assessments and installations including access points, switch box installation and all router configuration procedures. With my experience I am therefore able to meet with new customers and offer full site assessments and complete a full office setup from start to finish for a new business. This includes cat5/6 cable runs and point terminations, full server setup and setup of all necessary desktop computers, setting up of data storage and backup, business email account configuration and user security and access levels for specific file systems. For existing customers wishing to upgrade or migrate I am able to run full data, email, and system state backup and restoration onto larger, newer servers.

I am also trained in using and configuring the following applications:

Microsoft Office (all packages)

Microsoft Hyper-V Server and System Centre Virtual Machine Manager

Various backup software, including Veritas and Symantec backup Exec software.

Sage (most business and accountants packages)

ACT small business accounts management software

Adobe Photoshop/Illustrator

Lawbyte Solicitors Software

Visual Basic/Visual C/MS-DOS programming languages

LogMeIn, WinVNC, TightVNC remote support software

As part of being a Systems & Network Engineer, I have extensive knowledge of TCP/IP routing and subnetting, VPN configuration and multi-site communication. This has been done through either Draytek or Cisco Routers, or through the Microsoft Routing and Remote access protocol.

My general day to day role is to monitor more than 70 servers and over 400 client machines for various maintenance clients around the North West of England and provide 24/7 continuity for both in-house and mobile users. This involves receiving performance reports, checking backup completion results and resolving any issues in a timely manner. I also have to offer full technical phone support as well as providing remote dial-in desktop support for clients when they are confronted with any general errors on their systems. When a problem cannot be resolved using phone/dial-in support I am able to visit client offices and offer full onsite support until a problem is dealt with and the client is able to work again.

As of April 2009 I am fully qualified in configuring, installing and maintaining Siemens HiPath and Open Office phone systems. I also have general phone cabling installation knowledge so that I can troubleshoot any issues when confronted with unknown phone systems.

Sept 2003- Jan 2006 Warehouse Operative/ Sales assistant, CMS Computers Ltd

From September 2003 until July 2005 I worked in the warehouse of the company, where my role was to pick and pack various computer peripherals for customers to be delivered by specific pick up times throughout the day

From July 2005 until January 2006 my role was to offer purchasing advice and technical support to customers and run the sales counter. During this I also had to keep to tight profit targets to achieve a monthly bonus

EDUCATION

1995-2000 St Wilfrid's Catholic High School, Litherland, Liverpool
8 G.C.S.Es Passed (Grade A-C)

2000-2002 St Wilfrid's Sixth Form College, Litherland, Liverpool
AS level Maths Grade E
A level Physics Grade D
A level General Studies Grade D

2002-2005 Liverpool John Moores University
B.Eng (Hons) Computer Engineering Grade 2.2

Currently recognised as Microsoft Certified Professional (MCP) as of July 2009,
Microsoft Certified Technology Specialist (MCTS) as of May 2012,
Microsoft Certified Systems Administrator (MCSA) as of August 2012 and
Microsoft Certified Systems Engineer (MCSE) as of August 2012

Current Exams Passed with Microsoft:

70-270 Installing, Configuring and Administering Microsoft Windows XP Professional

70-290 Managing and Maintaining a Microsoft Windows Server 2003 Environment

70-291 Implementing, Managing and Maintaining a Microsoft Windows Server 2003 Network Infrastructure

70-293 Planning and Maintaining a Windows Server 2003 Network Infrastructure

- 70-294** Planning, Implementing, and Maintaining a Windows Server 2003 Active Directory Infrastructure
- 70-297** Designing a Microsoft Windows Server 2003 Active Directory and Network Infrastructure
- 70-299** Implementing and Administering Security in a Microsoft Windows Server 2003 Network
- 70-659** TS: Windows Server 2008 R2, Server Virtualization

Recognised by Australian Computer Society (ACS) as 263111 – Computer Network & Systems Engineer as of 09/02/12

REFEREES

Mr Andrew Barrington / Mr Sam Kenwright
Managing Director
Webpoint Industries Ltd
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Prenton,
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SELF PORTRAIT

With over 6 years experience as a network & systems engineer, I have a lot of experience with dealing with multiple scenarios and situations for installations and setting up of computer networks. To progress further in my career, I would like new and more demanding challenges to help me feel fulfilled each day. I am always looking to learn new skills and face new challenges, so would happily participate in further training if required.

- I consider myself to be a responsible, self-motivated and hard working person, with a good sense of humour.
- I work well on my own using my own initiative, and as a member of a team.
- I am a good listener and I have got the patience and understanding to listen to other people's views, opinions and ideas.
- I have demonstrated excellent communication, social and organisational skills.
- As part of any work role I especially enjoy talking to and dealing with people.
- I feel that throughout my work history I have gained excellent customer service skills.
- I have demonstrated excellent attendance and punctuality.

To maintain my current set of skills and keep my knowledge up-to-date, I have attended numerous Microsoft TechNet events, have enrolled and regularly use the Microsoft Virtual Academy and read the latest books and information releases on new technology.

Skills obtained from University

- I have demonstrated good presentational and report writing skills as this is an integral part of my degree. I am competent at the Harvard referencing style.
- I have improved my research and development skills through repetitive studying and coursework assignments.
- Since being at university I feel I have developed as a person, and I have obtained valuable life experience.

INTERESTS

I have been studying and practicing the Korean martial art of Kuk Sool Won since June 2007 and I am currently a 1st Degree Black Belt. This has taught me self-discipline and control as well as advanced self defence techniques. I have also been teaching adult starter groups to learn the art. My other hobbies include swimming, playing football and scuba diving. During my time at Webpoint Solutions I have also attended numerous Business networking events, where I have been able to improve my networking skills as well as being able to speak to clients and promote business. I have had a full UK driving licence since July 2003. I am a non-smoker and my general health is very good.

If you require any further information please do not hesitate to contact me